

A. General Questions

1. **What is PowerSchool?** The CTHSS has approved the implementation of an improved student information system called PowerSchool. This web-based system will be used to store all our student information that was on SASI. PowerSchool will greatly improve our ability to provide information to teachers, parents and administrators and to be able to provide mandated information to the Federal and State government.
2. **When will the system be ready?** We started using PowerSchool at the beginning of January 2009. We chose to deliver the new system in "phases" spread out over the 6 months or so. Timelines and training schedules have been posted and will continue to be posted.
3. **When will parents use the system?** The parent portal will not open until we are all ready and have the system well in place. We anticipate a 2010 – 2011 rollout of parent access, but it may happen before that. We will have a group of pilot teachers/parents pilot the process before it is opened to all.
4. **Is this system secure?** The biggest risk is when someone opens the system and then leaves it unattended. Do not allow others to have unattended access to your computer or logon information.
5. **How do I get more help?** There are a number of ways to get help with this system:
 1. SCHOOL SITE: Administrators, Office Manager, and Attendance Clerk (formerly called SASI Clerk) have all had various additional training.
 2. WEB PAGE: This FAQ page will answer commonly asked questions. There will handouts and tutorials available here.
 3. PHONE: 860-807-2204